REOPENING RI

Waiting Room: Phase II Public Guidance

Telehealth is still available and you should consider it if possible.

Visits for healthcare maintenance and immunizations should not be postponed.

If you have COVID-19-related symptoms, you may be asked to arrive at a specific time or location to minimize the risk of transmission to other patients.

Clinical staff may wear different types of PPE based on the type of procedure performed.

Practices will have a written COVID-19 Control Plan outlining how their workplace will prevent the spread of COVID-19, including physical distancing for patients and workers.

You will be asked screening questions before your appointment.

Waiting rooms may be set up differently to allow for physical distancing.

You can go alone or bring one essential caregiver (parent/guardian).

If a door is propped open, leave it that way. Propped doors minimize the need for multiple people to touch the door handle.

You will be screened before entering the office.

You may be asked to wait in a specific location (like in your vehicle in the parking lot, if you drove yourself).

Frequently touched and common surfaces will be cleaned more often.

Hand sanitizer will be available if you need it.

Items like magazines and toys will be removed from waiting rooms.

Clearly indicated pathways will minimize the chance of crossing paths with others.

Bring your face covering with you in you can wear one - a cloth face covering is sufficient. If you don’t have a face covering, you will be given one. Face coverings must be worn if you’re able.

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Dental providers have been directed to prioritize treatment of those patients needing time-sensitive dental care as well as with preventive services.

Your dental provider may suggest a telehealth appointment as a first step to evaluate your condition and make recommendations.

Your dental provider may use certain techniques or equipment to mitigate the risk of transmission, even if you have not tested positive or come into contact with someone who has as you may unknowingly be asymptomatic.

Practices will have a written COVID-19 Control Plan outlining how their workplace will prevent the spread of COVID-19, including physical distancing for patients and workers.

Some dental procedures present an increased risk of transmission. Your dental provider will wear special respiratory equipment during these procedures, even if you don’t have COVID-19-related symptoms. This equipment is to protect your health and the health of the dental staff.

If you have an active COVID-19 infection (either with or without symptoms), you will not be able to receive dental treatment in a dental office. Dentists and medical providers should work together to determine an appropriate facility for treatment, and procedures should be carried out in accordance with Centers for Disease Control and Prevention (CDC) Interim Infection Prevention and Control Guidance for Dental Settings During the COVID-19 Response.
REOPENING RI

Hospitals: Phase II Public Guidance

- Hospitals are open for all patient needs. Hospitals are currently following visitor restriction guidelines.
- Your primary care physician is still a good first point of contact for concerns that are not urgent.
- Telehealth is still available and you should consider it if possible.
- Visits for healthcare maintenance and immunizations should not be postponed.
- If you have COVID-19-related symptoms, you may be asked to arrive at a specific time or location to minimize the risk of transmission to other patients.
- Clinical staff may wear different types of PPE based on the type of procedure performed.
- Hospitals have plans in place for how to operate safely amidst COVID-19 by mitigating risk of transmission between patients and staff.

- Staff must be screened before each shift.
- Commonly used items (thermometers, stethoscopes, computers and others) will be cleaned and disinfected between patients.
- Practices that treat patients with COVID-19-related symptoms will have strategies in place to minimize the risk of transmission.
- Non-medical items, like magazines and toys, will no longer be available.
- Some practices may conduct exams outdoors if they can ensure privacy of patients.